

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

Printed: 03/12/2015  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>175413</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>03/12/2015</b>
NAME OF PROVIDER OR SUPPLIER <b>MEDICALDORGES PAOLA</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>501 ASSEMBLY LANE PAOLA, KS 66071</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 000	INITIAL COMMENTS  The following citations represent the findings of a health Resurvey and Complaint Investigation # 75812.	F 000			
F 253 SS=E	483.15(h)(2) HOUSEKEEPING & MAINTENANCE SERVICES  The facility must provide housekeeping and maintenance services necessary to maintain a sanitary, orderly, and comfortable interior.  This Requirement is not met as evidenced by: The facility reported a census of 87 residents. Based on observation, record review and interview, the facility failed to provide housekeeping and maintenance services to maintain a sanitary interior on 2 of 2 resident hallways for the residents.  Findings included:  - Observation, on 03/11/2015 at 1:15 PM, during environmental tour, with Administrative Staff A and Housekeeping staff E, revealed the following areas noted in need of repair or replacement.  The carpet on both hallway walls contained large discolored stains which included: between room 15 and 17, approximately 1 foot by 3 inches; across from the nursing desk, approximately 6 by 2 foot; the carpet on the nursing desk, approximately 1 foot by 6 inches; between offices and a resident room, 1 foot by 3 inches; and between two resident rooms, 3 foot by 2 inches.  South hallway:  1.) One resident room had dirty, dusty debris on the floor, with a large build-up of grime in the	F 253			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 253	<p>Continued From page 1 corners of the room floor.</p> <p>2.) One resident room had a layer of dust on the window sill, the CPAP (continuous positive airway pressure) machine and a shelf. The dirty oxygen concentrator contained a layer of dust with debris and hairs.</p> <p>3.) One resident room contained a wall mirror, which lacked most of the paint around the frame.</p> <p>4.) One resident bathroom door contained a large scrape, and the grout around the tile on the bathroom wall contained a darkened soiled discoloration.</p> <p>5.) One resident bathroom had brown substance/debris under the paper towel holder on the wall. Also the wall under the mirror above the sink, contained a dried darkened liquid stain down the wall which extended approximately 24 inches.</p> <p>6.) One resident room dresser, had a thick layer of dust build-up on the top.</p> <p>7.) The base cove molding in the hallway was dusty, dirty, discolored with stains various areas.</p> <p>North hallway:</p> <p>1.) One resident bathroom floor contained a layer of debris and was dirty.</p> <p>2.) One resident room's carpeted wall contained a stain approximately 12 by 2 inches. The bathroom floor had a dark discolored area by the toilet and the interior of the toilet contained bowel movement substance, and the wall by the paper towel holder contained a brown colored</p>	F 253			

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F 253	<p>Continued From page 2</p> <p>substance. The sink was dirty with brown debris and contained an unlabeled hair brush with hair in it.</p> <p>3.) One resident room floor had a dirty wax build-up in front of the bathroom door, the light switch for the bathroom contained a crack, and was dirty with a brown and orange unidentified substance.</p> <p>4.) One resident bath room door, both the interior and exterior, was darkened and discolored in an area approximately 6 by 6 inches. The door contained a worn spot on each side, approximately 4 inches by 6 inches, and the wall by the bathroom door had a indentation in the carpeted wall, approximately 8 inches by 6 inches.</p> <p>5.) One resident room's carpeted wall, across from the foot of the bed, contained a darkened discoloration, approximately 12 inches by 2 inches.</p> <p>6.) One resident room's floor was dirty, had debris build-up in the corners of the floor and around the base cove molding. There was a large amount of build-up dirt, dust and debris behind the door and with a cob web approximately 3 inches long.</p> <p>7.) One resident room's floor perimeter contained had debris, dirt and a build-up of grime in the corners, and the bathroom contained a darkened discoloration around the toilet base.</p> <p>8.) The cove molding in the hallway was dirty, stained and dusty.</p> <p>All of the above identified resident rooms exterior</p>	F 253			

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F 253	<p>Continued From page 3</p> <p>doors were scratched, marred and contained various areas of missing varnish.</p> <p>On 03/11/2015 at 1:15 PM, Administrative staff A and Housekeeping staff E reported the varnish on the residents doors was removed in spots where items were taped on the doors and when removed the tape would pull the varnish off the doors in spots. Staff A and Staff E further explained all of these resident room doors need to be sanded down and revarnished.</p> <p>On 03/12/2015 at 8:05 AM, License nursing staff F advised he/she was not sure who was responsible for cleaning the oxygen concentrator and the CPAP machines.</p> <p>On 03/12/2015 at 8:05 AM, Resident # 80 reported the CPAP and oxygen machine was dirty and he/she should inform the staff it needed to be cleaned. Resident #80 further stated the staff finally did clean it yesterday evening.</p> <p>On 03/12/2015 at 8:14 AM, Administrative staff A advised the nursing staff were responsible for cleaning the oxygen concentrators and CPAP , but did not know if there was a cleaning schedule the equipment.</p> <p>On 03/12/2015 at 8:21 AM, Administrative nursing staff B advised the night shift nursing staff were responsible for cleaning the resident equipment routinely and staff B would expect the staff to clean them on a weekly basis and document the cleaning on the treatment record. Staff B, after observation of the resident TAR (treatment administration record) for March, 2015, stated the equipment was cleaned every day shift and staff had documented on the TAR the equipment as being cleaned daily.</p>	F 253			

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F 253	<p>Continued From page 4</p> <p>On 03/12/2015 at 8:38 AM, License nursing staff B advised the cleaning of the oxygen concentrators and CPAP were not on the day shift cleaning schedule. Staff B advised he/she did not know who was suppose to clean them, but thought it would be the nursing staff. License nursing staff B reported he/she had not cleaned the equipment for a while and had not cleaned the oxygen concentrators or CPAP machines in March or February. Staff B further explained when the TAR has a check and your initials it means cleaning or treatment was done by that person who initialed it to show the cleaning as done.</p> <p>On 03/12/2015 at 8:41 AM, Administrative nursing staff B advised nursing staff documented that the concentrator and CPAP machines were cleaned twice this week by the day shift.</p> <p>The 06/03/2015, policy entitled Housekeeping, Laundry and Maintenance, documented the housekeeping cleaning of resident bathrooms, all the bathrooms should be cleaned every day, emergency cleaning should be handled as it arises. The sinks, fixtures, etc should be scrubbed with cleanser, the commodes and the urinals should be cleaned with bowl cleaner, and the floor must be wet mopped. In resident rooms all furniture should be washed down using cleaning solution and a clean cloth. The over the bed tables should be thoroughly cleaned. All other furniture, including chairs, chests, etc should be wiped down. Beds must be wiped with cleaning solution daily and washed completely once monthly with disinfectant. The shelves and mirrors should be cleaned with cleaning solution. Apparent soiled area on walls, doors, etc should be spot cleaned using the trigger sprayer.</p>	F 253			

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F 253	Continued From page 5	F 253			
F 371 SS=F	<p>483.35(i) FOOD PROCURE, STORE/PREPARE/SERVE - SANITARY</p> <p>The facility failed to provide maintenance and housekeeping services on 2 of 2 resident hallways for the residents of the facility.</p> <p>The facility must - (1) Procure food from sources approved or considered satisfactory by Federal, State or local authorities; and (2) Store, prepare, distribute and serve food under sanitary conditions</p> <p>This Requirement is not met as evidenced by: The facility reported a census of 87 residents. Based on observation, record review and interview the facility failed to store, prepare, and serve food under sanitary conditions to prevent the spread of food borne illnesses to the residents of this facility.</p> <p>Findings included:</p> <p>- On 3-11-15 at 10:15 a.m., during the environmental tour of the dietary department, observation revealed the following areas in need of cleaning:</p> <p>1.) The storage racks, in the dry food storage area, which held dry food items, noted with a layer of dust, multiple scratches and had rust at the ends.</p> <p>2.) The storage racks which held the canned goods noted with layers of dust and food crumbs.</p>	F 371			

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F 371	Continued From page 6  3.) A storage rack contained eight plastic tubs of various condiments, located by the hand washing sink in the kitchen. The inside bottom of each of the tubs held a build-up of dirt/debris with the condiment items.  4.) A walk-in refrigerator noted with 4 containers of salad dressing with uncovered nozzles which held build-up of dried salad dressing on them.  5.) The handles of the reach-in refrigerator contained a sticky substance. In addition, the bottom shelf of the refrigerator held food crumbs and the food racks inside contained dried food spills.  6.) Four small cookie sheets, contained a build-up of dark substance on the baking surfaces; three muffin pans contained a darkened substance build-up on the baking surfaces; and 25 regular cookie sheets also held the darkened build-up on the baking surfaces.  7.) The pan storage rack, lacked the top rubber layer in several areas, which created a surface difficult to clean. These shelves also contained a layer of dust, dirt, and with rust on them.  8.) Six plastic cutting boards, used to cut meat, poultry, salads, etc., contained multiple deep grooves in them, which created a surface difficult to sanitize.  9.) The north end of the kitchen contained a corner cabinet, which contained cooking pans. The inside corners of the cabinet held dirt/debris build-up.  10.) A drawer, contained serving utensils, with 5	F 371			

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F 371	<p>Continued From page 7</p> <p>ice cream scoops with plastic handles. The scoop plastic handles contained multiple grooves and gouges in the handles.</p> <p>11.) The ice machine vent held a thick layer of dust. This vent located above the ice machine door, created the potential for this dust to fall directly into the residents ice, when staff obtained ice from the machine.</p> <p>12.) The stationery can opener held dried food build-up on the cutting mechanism.</p> <p>13.) The handles of the 3 wheeled carts, used to move food from the oven to the steam table, had dried food and dirt on the handles.</p> <p>14.) A toaster in the north cabinet, had a broken handle and a build-up of crumbs across the bottom.</p> <p>15.) The 5 coffee carafes contained darkened stains on the insides, with 3 of the 5 lids containing darkened stains.</p> <p>16.) The walls of the dishwashing area had dried food splattered on the walls. The top of the dishwasher held a build-up layer of dust, grime and lime. Eight dishwasher racks were discolored with dirt and stained brown. The shelf underneath the dishwasher, used to store the dish racks, noted with a build-up of dirt and grime. The shelf over the clean dish area, held the clean cups, and had a build-up layer of dust on the bottom and also chipped worn paint.</p> <p>17.) The kitchen had two ovens both of which had a black build-up on the insides of the oven and also the doors.</p>	F 371			



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F 371	<p>Continued From page 8</p> <p>Review of the cleaning schedule for February 2015, revealed staff cleaned the upper oven on all days except one. Staff failed to document cleaning the lower oven during the entire month of February, according to the cleaning schedule. The rolling carts which planned to be cleaned with each use were only documented as cleaned on 1 day of the month. According to the cleaning schedule, the stationery can opener was not cleaned during the month of February. Staff only cleaned the coffeepots 16 days during the month of February, 2015, instead of daily, according to the planned cleaning schedule.</p> <p>On 3-12-15 at 7:21 a.m., housekeeping staff E, stated dietary staff needed to clean the dietary department as housekeeping staff is responsible for cleaning the residents rooms.</p> <p>Interview with dietary staff D, on 3-11-15 at 1:30 p.m., revealed the wall behind the dishwasher needed to be cleaned daily, but the dietary manager was not sure that was happening. Dietary staff D stated the cleaning of the kitchen shelves and floors was the responsibility of the housekeeping department.</p> <p>The facility policy, dated 6-03-14 for dietary services, documented that cleaning schedules needed to be posted in the department where they are easily accessible by all staff who need them.</p> <p>The facility failed to store and prepare foods under sanitary conditions for the residents of the facility.</p>	F 371			
F 465 SS=F	<p>483.70(h) SAFE/FUNCTIONAL/SANITARY/COMFORTABLE ENVIRON</p>	F 465			

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F 465	<p>Continued From page 9</p> <p>The facility must provide a safe, functional, sanitary, and comfortable environment for residents, staff and the public.</p> <p>This Requirement is not met as evidenced by: The facility had a census of 87 residents. Based on observation and interview, the facility failed to provide a sanitary environment for residents and staff in the kitchen and outside in the front of the facility building.</p> <p>Findings included:</p> <ul style="list-style-type: none"> <li>- On 3-11-15 at 10:15 a.m., during the environmental tour of the dietary department, observation revealed an accumulation of built-up grime, dirt and food debris on the floor of the kitchen, including underneath the dishwasher, ovens and worktables and a heavier build-up around the perimeter of the kitchen floor.</li> </ul> <p>Interview with dietary staff D, on 3-11-15 at 1:30 p.m., revealed the dietary staff needed to clean the kitchen floors throughout the day, as needed, then swept and mop every night. Staff D stated the staff had scratched and scrubbed on the dirtiest areas, but they would not come clean.</p> <p>The facility lacked a policy regarding the cleaning of the kitchen floor.</p> <p>The facility failed to provide a sanitary environment for residents and staff in the kitchen.</p> <ul style="list-style-type: none"> <li>- On 3-11-15 at 1:15 p.m., during the environmental tour of the facility, observation revealed the following areas in need of cleaning:</li> </ul>	F 465			

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F 465	<p>Continued From page 10</p> <p>1.) The front entrance door was dirty, the ground contained a large number of cigarette butts, the pillars were dirty and the ground contained various paper debris.</p> <p>2.) The brick wall in the front of the building had black soot type substance on the grout, as if cigarettes had been put out on the building.</p> <p>3.) The front of the building had two areas, one on each corner of the building, that contained black lava rock. These rock areas held a large number of used cigarette butts.</p> <p>On 03/12/2015 at 9:32 AM, Maintenance staff H, reported the residents participate in what they call, "clean sweep" where the residents pick up the cigarette butts. Maintenance staff clean the grounds of the larger debris, but not the cigarette butts. There are 2 areas the residents are suppose to smoke at, the gazebo and behind the building. However, the residents smoke up by the walls of the building to get out of the wind.</p> <p>The undated facility policy, entitled Housekeeping, Laundry and Maintenance, documented the maintenance person must ensure that the shrubbery is trimmed and the grounds are mowed and free of noxious weeds, refuse and litter.</p> <p>The facility failed to maintain a sanitary environment in the front exterior of the building for the residents.</p>	F 465			